



Made in the U.S.A

## IMPORTANT CONSUMER INFORMATION

### CARE AND CLEANING

Clean the surface of your JSG *Oceana* glass tile with mild soap and warm water.

Wipe the entire surface completely dry with a clean, soft cloth.

If the surface of your JSG *Oceana* glass tile becomes excessively dirty, you can use a non-abrasive cleaning agent recommended for either glass or tile such as Windex. Follow the rinsing instruction carefully.

### CALL US FOR HELP—724.523.5567

First review the installation instructions to ensure correct installation. If you are unable to correct the problem, call our Customer Service Department for direct help. Dial 724.523.5567 from within the USA.

All of JSG *Oceana* glass lavatories are IAPMO approved. Our drain and faucet measurements are specified for USA brand plumbing fixtures.

### LIMITED LIFETIME WARRANTY

JSG *Oceana* Glass Lavatories are warranted free of manufacturing defects. Crystalline material and air bubbles are not defects and are common contributions to the aesthetic value of our glass. JSG *Oceana* will, at its election, repair, replace, or make appropriate adjustment where JSG *Oceana* inspection discloses any such defects occurring in normal usage after installation. **JSG *Oceana* is not responsible for installation or removal costs. Product must be inspected prior to installation. No returns accepted after installation unless product is mechanically defected.**

Proof of purchase requires the original sales receipt from the original consumer purchaser and must accompany all warranty claims. To obtain warranty service, contact JSG *Oceana* either through your dealer or Plumbing Contractor, or by writing JSG *Oceana* LLC, Attn: Customer Service Department, 215 N. Fourth Street, P.O. Box 99, Jeannette, PA, 15644.

**Implied warranties, including that of merchantability or fitness for a particular purpose, are expressly limited in duration to the duration of this warranty. JSG *Oceana* disclaims any liability for special, incidental or consequential damages.**

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation or special, incidental, or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

This limited warranty provides specific legal rights as they apply within the USA, and other rights may be available, but may vary from country to country.

This is our exclusive written warranty.  
JSG *Oceana*, JEANNETTE 15644



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### **JSG Oceana Glass Tile Qualities**

- All JSG *Oceana* tile allows for a 1/8" grout line.
- JSG *Oceana* glass tile is 1/4" to 5/8" thick, allowing for the peaks and valleys of the ocean pattern.

### **JSG Oceana Glass Tile Installation**

Our general installation recommendations are only a guide. Each situation varies. Please consult a tile professional for more detailed specifications.

**Suitability:** JSG *OCEANA* glass tile can be used for interior and exterior installations on both horizontal and vertical surfaces in either wet or dry locations in residential and commercial applications. JSG *OCEANA* glass tiles can be substituted for marble, ceramic, and natural stone products in application. JSG *OCEANA* glass tiles can also be used as a decorative piece in conjunction with marble, ceramic and natural stone products. JSG *OCEANA* glass tile is thermal shock resistant and can withstand fluctuations in temperature and humidity and may be used in heated areas including pools, saunas, and steam rooms. Glass tiles are nonporous making them resistant to chemicals and other contaminants in exterior and interior applications.

**Inspection:** Due to the nature of glass, a slight variation in color and texture exists, giving each piece a unique splendor. All of the glass tile should be inspected prior to installation. We recommend pulling some from all boxes during installation in order to minimize any dye lot differences throughout your project. JSG *OCEANA* glass tiles should be installed only over cured and stable substrates. It is highly recommended that a crack suppression membrane be used to prevent shrinkage and /or movement of the substrate. This is very important as any movement in the substrate will cause cracking in the glass tile.

**Installation:** *When using JSG OCEANA glass tiles, back butter each piece and press the glass into a mortar bed, which will fill the texture and dry without trapping air.* It is preferred when using glass tiles to match the grout color similar to that of the glass tile. We recommend grout lines of 1/8" and the use of unsanded grout.

**Installation – Dry Location:** JSG *OCEANA* glass tiles can be installed over all conventional tile-setting substrates such as walls, counter-tops, back-splashes, etc. When using thin set, **it must be latex modified thin-set.**

**Installation – Wet Locations:** Tiles installed in wet applications such as pools, saunas, or spas require an adhesive with flexibility to withstand the curing process of many substrates used.

**Cutting Thick, Etched or Textured Glass:** JSG *OCEANA* glass tile may be cut with a wet saw using a diamond blade designed to cut textured glass. A blade for cutting glass has smaller diamonds than a tile blade, has a continuous rim and runs at a slower speed. *Note: a blade designed for cutting ceramic tiles is coarse and will chip the glass.*

**Cutting Curves:** A ring or band saw designed for cutting glass makes cutting curves easy. Contact Gemini Saw at 310.891.0288 or Diamond Tech at 800.937.9593.

**Drilling** a hole requires the use of a drill bit or coring drill that is designed for glass - if the drill and glass tile cannot be securely clamped in place, drill a small pilot hole in the glass to act as a guide. Always use a proper glass drill bit, keep the drill bit and hole lubricated with turpentine or water and drill at a very slow speed. Start drilling from the back of the tile, then complete the hole by drilling from the face of the tile. Attempting to drill all the way through the tile from one side will cause the glass to chip off on the exit side of the hole. *Important—Drill a hole 1/8" larger than any anchors you plan to use. This will prevent stress transfer from the fixture to the glass tile. Ensure anchors are well secured to the structure (not only to the substrate) and do not rest on the glass.*

**Cleaning:** Clean the surface with mild soap and warm water. Wipe the entire surface completely dry with a clean soft cloth. If the surface becomes excessively dirty, you can use a non-abrasive cleaning compound recommended for either glass or tile (such as Windex, ammonia and water, vinegar and water, etc.). Follow the rinsing instructions carefully.